

## 龙卡信用卡疑义交易声明 (Declaration)

卡号 CARD No.: \_\_\_\_\_

交易日期 TRANS. DATE	商户名称 MERCHANT NAME	金额 TRANS AMOUNT

本人对上述交易提出如下疑义: I dispute the above transaction(s) for the following reason(s).

请在下列疑义类型前□进行勾选并填写\_\_\_\_\_处相关内容

(Please choose the dispute reason(s) below and tick the corresponding box. Please fill in relevant contents if necessary).

1. 本人并未授权上述交易, 也未授权他人参与过上述交易。(银联、美国运通、网联交易, 如已报案, 请附报案回执; 如无法提供报案回执, 请备注说明原因)

I have neither authorized nor participated in the transaction(s). (For CUP or AE or NUCC transaction(s), if the cardholder has reported to the police, please attach the alarm receipt(s) of acceptance; in case of no alarm receipt(s) of acceptance provided, please explain the reasons in the following Comments Section).

2. 重复收款。I was charged twice or more times for the same transaction.

3. 交易金额不符, 正确应为\_\_\_\_\_。(请附文件副本)

The transaction amount is incorrect. The correct amount should have been \_\_\_\_\_. (Please enclose relevant copy(s) of document bearing the correct amount.)

4. 本人已用其他\_\_\_\_\_ (现金、支票、其他信用卡等) 方式付款。(请附收据副本)

I paid the transaction by \_\_\_\_\_ (cash, check or other credit card etc.). (Please enclose relevant copy(s) of document.)

5. 本人确曾预订上述服务, 但本人已于\_\_\_\_\_ (日期, 时间) 取消预订并获得取消号码\_\_\_\_\_。(请附文件副本)

I made a reservation with the merchant above and canceled it at \_\_\_\_\_ (AM/PM) on (date) \_\_\_\_\_. I was given the cancellation No \_\_\_\_\_. (Please enclose relevant copy(s) of document.)

6. 本人已于\_\_\_\_\_ (日期) 书面向上述商户提出取消自动转账授权, 但该商户未按照办理。(请附文件副本)

I have informed the merchant to cancel my monthly/yearly agreement by writing on \_\_\_\_\_ (date). Nevertheless, my account is still charged. (Please enclose relevant copy(s) of document.)

7. 本人收到商户签发的退款单, 但该款至今仍未记入本人账户。(请附文件副本)

I received a credit/void slip from the merchant but the credit doesn't appear in my statement. (Please enclose relevant copy(s) of document.)

8. 本人未曾收到在以上商户订购的服务/货物。(请于备注栏内详细说明未收到货物的原因及附有关文件)

I have not received the ordered service/merchandise at the agreed-upon location or by the agreed-upon delivery date. (Please explain the details in the following Comments Section and enclose relevant supporting document(s).)

9. 本人在 ATM 提款时, 未成功或金额有误。取现金额应为\_\_\_\_\_, 实际吐钞金额为\_\_\_\_\_。

The cash was not properly dispensed by an ATM. The dispensed amount should have been \_\_\_\_\_. The actually dispensed amount was \_\_\_\_\_.

10. 其他 Others: \_\_\_\_\_

备注 Comments: \_\_\_\_\_

本人声明以上所言一切属实。如有不实, 愿负相应法律责任。

I declare the truthfulness and validity of the above mentioned content. Otherwise, I will undertake related legal responsibilities.

本人签名 Signature:

签署日期 Date: